|  |  |  |
| --- | --- | --- |
| ONLINE SERVICE SUPPORT FORM | Dt. |  |
| Client Name |  |
| Caller’s Name  |  | DESIGNATION |  |
| Eq. Type |  | FLP / NON-FLP |
| M/c No. |  | Yr of Supply |  |
| Type of Panel |  | Cut-off - | Single / 2 / 3 Stage |
| Pack Sizes |  | Material |  |
| **PROBLEM IN** | PACKSIZE | PRODUCT |
| SETTINGS |  |
|  |
|  |
|  |
|  |
| STATUS |  |
|  |
| MANUAL AVAILABLE | YES / NO | REFERRED  | YES / NO |
| CHECKED BY CLIENT |  |
|  |
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|  |
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|  |
|  |
| SOLUTN. GIVEN |  |
|  |
|  |
| ACTION TAKEN |  |
|  |
|  | ACTION TAKEN BY |  |
| FOLLOW UP | REQ. / NOT REQ. | DT. |

**ANY OTHER DETAILS:**